



Yale Wirefree Alarms

Frequently Asked Questions

Yale Alarm Systems		
Product Code	Product Description	6000 Range (Current) or 3000 Range? (Discontinued)
Siren Based Alarms		
HSA6200	Standard Alarm	6000 Range
HSA3000	Security Alarm	3000 Range
HSA3200	Keyfob Operated Alarm Kit 1	3000 Range
HSA3400	Keypad Operated Alarm Kit 2	3000 Range
Control Panel Based Alarms		
HSA6300	Family Alarm	6000 Range
HSA6400	Premium Alarm	6000 Range
HSA3500	Communicating Alarm	3000 Range
HSA3600	Control Panel Alarm Kit 3	3000 Range
HSA3800	Telecommunicating Control Panel Alarm Kit 4	3000 Range
HSA3095	Home Monitor and Alarm	3000 Range

SIREN

Q: How long will the siren sound for when the alarm is triggered?

A: The siren will sound when triggered for a pre-selected time of 4 or 10 minutes, chosen by you. The system will automatically be re-armed again after this time period has elapsed.

Q: What is the output of the wall-mounted siren in decibels?

A: The technical specification is 110 decibels.

Q: Can I use more than one external siren?

A: If you have a Control Panel Based alarm, it is possible to have several sirens, yes. However, only one unit can be programmed with a Siren Based Alarm. Separate sirens can be purchased from the Yale website www.yale.co.uk and 'dummy' siren boxes are also available.

Q: How is the external siren powered?

A: The siren uses standard, non-rechargeable, D-type alkaline batteries. It is not solar powered.



Q: How and when will I need to change the batteries in the siren?

A: Siren batteries should be replaced every 2-3 years. The unit will 'beep' five times when arming the system to inform you that the battery power is too low. It is required to disable the siren tamper when changing the batteries. Further details can be found in the instruction manual.

Q: My alarm regularly sounds during the night, but there are no messages shown on the control panel. What is the reason for this?

A: This problem is usually caused by poor positioning of the external siren and will be exacerbated during bad weather, for example during periods of high winds and storms. Please place suitable waterproof packing behind the tamper lever, also ensuring the siren cover is firmly screwed in to place. If the problem persists it is also recommended to disable the radio interference detection.

Q: Why does my siren not program in?

A: Try clearing the siren memory by moving the 'clear' switch 1, then repeating the 'learning' process.

Q: I am installing my Yale Siren Based Alarm, but I cannot disable the siren tamper. Why is this?

A: Your keypad may not be programmed in correctly to the siren. Ensure that the keypad program mode green LED is flashing when transmitting a tamper-off signal and the confirmation 'beep' is heard. If the problem persists, try re- 'learning' your keypad, ensuring that the siren master/slave switch '4' is set to 'on' and that you are in the keypad programming mode.

Q: I have a Control Panel Based Alarm, but I cannot disable the siren tamper. Why is this?

A: Your siren may not be programmed in correctly. Ensure that the siren 'beeps' when transmitting a 'tamper-off' signal from the panel. If the problem persists, try re-'learning' in your siren unit, ensuring that the master/slave switch '4' is set to 'off' and that you hear a confirmation 'beep' during transmission of the 'learn siren' signal from the control panel.

