



Yale Wirefree Alarms

Frequently Asked Questions

Yale Alarm Systems		
Product Code	Product Description	6000 Range (Current) or 3000 Range? (Discontinued)
Siren Based Alarms		
HSA6200	Standard Alarm	6000 Range
HSA3000	Security Alarm	3000 Range
HSA3200	Keyfob Operated Alarm Kit 1	3000 Range
HSA3400	Keypad Operated Alarm Kit 2	3000 Range
Control Panel Based Alarms		
HSA6300	Family Alarm	6000 Range
HSA6400	Premium Alarm	6000 Range
HSA3500	Communicating Alarm	3000 Range
HSA3600	Control Panel Alarm Kit 3	3000 Range
HSA3800	Telecommunicating Control Panel Alarm Kit 4	3000 Range
HSA3095	Home Monitor and Alarm	3000 Range

PIR AND DOOR / WINDOW CONTACT DETECTORS

Q: I am having difficulty 'learning' in my PIR detectors, what can I do?

A: Wait until the red light ceases to flash, 30 seconds after insertion of the batteries, press the test button. If the problem persists, remove and reinsert the detector batteries and repeat the 'learning' process.

Q: I wish to part set my Yale alarm at night. What setting must I program the upstairs detectors to?

A: The sensors upstairs must be programmed as 'Home Omit', to exclude them when in the 'Home' arm mode. If you have already configured your alarm, you can edit the settings of each device in the 'Edit Devices' sub-menu of the programming mode.

Q: I am planning on using window contacts on my child's playroom downstairs. Can I program these to always trigger the alarm if a window(s) is opened?

A: Yes, Yale alarms have a '24 hour' setting available to constantly trigger the alarm in the event such a detector is activated. The alarm does not have to be armed for the siren to be triggered by a sensor programmed as '24 hour', a useful application for a ground floor.



Q: I have a magnetic contact on my front door. Whenever I enter the property, why does my alarm trigger immediately with out sufficient time to get to the control panel?

A: The detector at the point of entry must be programmed as 'Entry'. Please check the programming of the detector under the 'Devices +/-' menu, amend from 'Burglar' or another mode, if necessary, and retest.

Q: I have a shed / garage, will I be able to use a detector in this location?

A: There will not be a problem in using a detector in this location, provided it is within the maximum 30 metre range from the control panel. It is recommended to use a door magnetic contact in this application, however, rather than a PIR in order to prevent false alarms from insects and rodents.

Q: I have pets at home. Is it likely they trigger my alarm, if so how can I overcome this problem?

A: Animals will probably trigger standard PIRs when the alarm is set. A special range of Pet Friendly Detectors (HSA6021) are now available from the Yale website www.yale.co.uk. Alternatively, magnetic door / window contacts could be used in place of a PIR for this purpose.

Q: To what height should I position my PIRs for optimum performance?

A: The best height is around 2.3m above the floor, situated in the corner of the room.

Q: Why does my magnetic window contact not trigger the alarm when I open the window?

A: Try moving the magnet closer to the main contact block, the gap should be no more than 8mm. Sometimes packing may be required for PVCu doors and windows, to bring the contacts and magnets closer together. Ensure the red LED comes on when you break the magnetic contacts.

Q: I have an HSA6000 series alarm and the detectors are all correctly programmed. Why does the alarm not trigger when I walk in front of a PIR?

A: The Yale PIRs have a built-in 60 second sleep timer, to prolong the battery life. Arm your system before vacating all areas occupied by PIR detectors for a maximum period of 60 seconds, before re-entering the area and retesting. Please bear in mind, that faster reaction is obtained when movement is detected by walking across the field of view of a PIR lense, rather than simply standing in front of it.

Q: What is the maximum movement detection range of a PIR?

A: The PIRs will respond to movement of up to 15 metres away.

Q: Should the red light flash on my PIR?

A: The red PIR lights will not always flash, to conserve the battery life. If you are in any doubt of the operation of a PIR, vacate the area for up to 60 seconds, and test using the 'walk test' facility.

