



Yale Wirefree Alarms

Frequently Asked Questions

Yale Alarm Systems		
Product Code	Product Description	6000 Range (Current) or 3000 Range? (Discontinued)
Siren Based Alarms		
HSA6200	Standard Alarm	6000 Range
HSA3000	Security Alarm	3000 Range
HSA3200	Keyfob Operated Alarm Kit 1	3000 Range
HSA3400	Keypad Operated Alarm Kit 2	3000 Range
Control Panel Based Alarms		
HSA6300	Family Alarm	6000 Range
HSA6400	Premium Alarm	6000 Range
HSA3500	Communicating Alarm	3000 Range
HSA3600	Control Panel Alarm Kit 3	3000 Range
HSA3800	Telecommunicating Control Panel Alarm Kit 4	3000 Range
HSA3095	Home Monitor and Alarm	3000 Range

CONTROL PANEL

Q: How many telephone numbers can be stored on the Premium Alarm control panel?

A: A maximum of three contact numbers can be stored.

Q: Do Yale control panels have built-in sirens?

A: Yes, in addition to the external siren unit you have the option of enabling or disabling the internal panel siren.

Q: Why does my control panel 'beep' every 30 seconds with the amber warning light lit?

A: A power fail or 'tamper' condition is present within the system. Check all devices are firmly screw-mounted and that the DC adaptor is connected.

If necessary, try re-seating the control panel on the wall mounting back plate with the panel in programming mode.

Q: The control panel displays only the date and time, so how will I know if the alarm is set?

A: If the alarm is set in 'Home' mode, the panel display will always display 'Home'. In 'Away' mode, however, the 'Alarm On' status will disappear after 5 minutes to show only the time and date.



CONTROL PANEL (CONTINUED)

Q: I am installing a new Control Panel Based Alarm, why do I keep getting detector tamper alarms?

A: You must ensure that you are in the programming mode when mounting your detectors on the wall, otherwise the sensitive detector tamper springs will trigger the alarm even when in the 'Alarm Off' state

KEYPAD

Q: My Keypad will not disarm the system. It arms correctly, I hear the single siren confirmation 'beep', but why will it not disarm to give two 'beeps'?

A: Please check your keypad PIN has been correctly set, it may still be stuck at the factory preset code. Try changing to your desired code again, taking care to not leave any gaps between the stages of the PIN setting process.

Q: My keypad light is constantly flashing green and I can't use my alarm, what should I do?

A: You are currently in the keypad programming mode. Press the 'disarming' button twice to exit this mode to allow normal arming operation of your alarm.

Q: How many keypads can I program into my system?

A: As many as you like! However, please be aware that one keypad will use one available 'slot' from the 20 available, in the same way as any other device.

