



# Yale Wirefree Alarms

## Frequently Asked Questions

Yale Alarm Systems		
Product Code	Product Description	6000 Range (Current) or 3000 Range? (Discontinued)
Siren Based Alarms		
HSA6200	Standard Alarm	6000 Range
HSA3000	Security Alarm	3000 Range
HSA3200	Keyfob Operated Alarm Kit 1	3000 Range
HSA3400	Keypad Operated Alarm Kit 2	3000 Range
Control Panel Based Alarms		
HSA6300	Family Alarm	6000 Range
HSA6400	Premium Alarm	6000 Range
HSA3500	Communicating Alarm	3000 Range
HSA3600	Control Panel Alarm Kit 3	3000 Range
HSA3800	Telecommunicating Control Panel Alarm Kit 4	3000 Range
HSA3095	Home Monitor and Alarm	3000 Range

### OTHER ACCESSORIES

**Q: I have programmed a remote controller (keyfob) into my HSA6000 alarm. During testing, why can't I disarm the alarm?**

A: An entry point detector must first be activated to allow the keyfob to disarm the system. The system can only be disarmed during this entry period to prevent unauthorised use of your keyfob. Please ensure that you have at least one detector programmed as 'entry', then retest by activating the entry sensor first.

**Q: I wish to install a panic device, how can do this?**

A: A Wirefree Panic Button (HSA3045) can be purchased from the Yale website [www.yale.co.uk](http://www.yale.co.uk). To program in, it is required first to enter the system 'learn' mode, please refer to your manual on how to do this. Then press the red button, to 'learn' in the panic device, holding down until the red LED lights up.

**Q: My smoke detector will not learn in to my control panel, why is this?**

A: It is required to wait up to 12 minutes after insertion of the batteries in a Yale smoke detector. The red light will then cease to flash. you can now press the detector test button



**Q: Are the latest HSA6000 accessories compatible with my current system?**

A: Yes the HSA6000 alarms and associated accessories are compatible with the HSA3000.

**Q: I wish to expand my existing Yale alarm. How many detectors can I use in total, where can I purchase additional accessories from?**

A: Yale alarm systems will accommodate a maximum of 20 devices, not including sirens as these do not use up 'slots'. Please visit the Yale website [www.yale.co.uk](http://www.yale.co.uk) to purchase extra accessories. Alternatively, please contact a Yale Consumer Advisor on 0871 70 30 630 where credit or debit card payments can be taken over the telephone.

